

PRIVACY NOTICE

Introduction

LST Partnership LLP trading as LST Projects, hereafter referred to as “the Company”, is committed to protecting your personal data and respecting your privacy. This notice explains how we collect, use, share and protect your information in accordance with the UK General Data Protection Regulation, the Data Protection Act 2018 as amended by the Data (Use and Access) Act 2025, and the Privacy and Electronic Communications Regulations 2003 where applicable.

Who We Are

LST Partnership LLP trading as LST Projects is the data controller responsible for your personal data. The Company has appointed Anna Richardson, Office & HR Manager, as its Data Protection Lead.

Questions about this notice or the way in which we handle personal data should be directed to:

Email: privacy@lstprojects.co.uk

Address: Seymour House, 4 Mayflower Close, Chandlers Ford, Eastleigh, SO53 4AR.

What Information We Collect

We may collect personal information such as your name, company details and job title, along with your contact information including email address, telephone number and postal address. We also collect any information you provide when contacting us, as well as limited website usage data through cookies.

How We Use Your Information

We use your personal data to respond to your enquiries, provide the information or services you request, and maintain our business relationship with you. Where you have given your consent, we may also send you marketing communications. In some cases, we may process your information for health and safety purposes where relevant to site visits.

Legal Grounds for Processing Your Personal Data

We process your personal data where it is necessary for our legitimate interests in running and improving our business, where you have given consent (for example, for marketing communications), or where we are required to do so to comply with a legal obligation.

Sharing Information

We may share your personal data with trusted suppliers, professional advisers and service providers who support our business operations. We may also disclose your information where required by law or regulatory authorities. We do not sell your personal data.

Data Retention

We only retain your personal data for as long as necessary to fulfil the purposes for which it was collected, including any legal, accounting or reporting requirements.

Data Security

We take appropriate technical and organisational measures to protect your personal data. However, please be aware that transmitting information over the internet is not completely secure.

Your Rights

Under data protection law, you have the right to access your personal data, request correction of inaccurate information, request deletion, and object to or restrict how your data is processed. Where processing is based on consent, you may withdraw that consent at any time.

If you wish to exercise any of your rights, please contact the Data Protection Lead at privacy@lstprojects.co.uk. We will respond within the applicable statutory timeframe.

How to Make a Data Protection Complaint

If you have concerns about the way in which we have collected, used, shared or protected your personal data, you may raise a complaint by contacting our Data Protection Lead at privacy@lstprojects.co.uk.

We will acknowledge your complaint within 30 days, investigate it without undue delay, keep you informed where appropriate and communicate the outcome without undue delay.

You also have the right to complain to the Information Commissioner's Office. Making a complaint to us does not affect your right to contact the ICO.

Cookies

Our website uses cookies to improve your experience and to analyse how the site is used. You can manage your cookie preferences through your browser settings.

Changes to this Notice

We may update this privacy notice from time to time. Please check this page periodically for updates.



Shaun Tuffin - Managing Director

Last reviewed: 21st July 2026

Next review: 17th March 2027

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